



Utility Information

All Utilities must be transferred to your name
prior to closing, effective the closing date.

Electricity – Duke Energy

800.454.3853 (new builder services) or 800.777.9898

Telephone Hours: 7am – 8pm Monday – Friday

Office Hours: 8am – 5pm Monday – Friday

* Typically five business days are required for transfer of electricity

Gas – Piedmont Natural Gas

800.752.7504

Telephone Hours: 7am – 7pm Monday – Friday

Office Hours: No Office/Walk In Location

* Recommend 5 business days prior to closing date for call in requesting service.

City of Hickory Water/Sewer

828.323.7424

Office Hours: 8am – 5pm Monday-Friday

Location: 76 North Center Street, Hickory, NC 28601

Closing on your home must have taken place prior to calling. When calling you will need to provide: driver's license, social security number, closing date and closing attorney name. Service will be setup in your name within one day.

City of Hickory Public Services (for trash can/recycling bin)

828.323.7500

Office Hours: 8am – 5pm Monday-Friday

Phone/Internet/TV - Charter Spectrum

855.273.7629 or www.spectrum.com

* We recommend calling 7-10 days prior to move in.

HOA Dues

Due by 1st of each month. You WILL NOT receive an invoice. \$150 per month.

Mail to: Sweetwater Village, P.O. Box 596, Sherrills Ford, NC 28673

For questions contact the HOA at sweetwatervillagehoa@gmail.com